

# Student's Manual

Welcome to  
*LONGMAN ENGLISH INTERACTIVE!*

*LEARN ENGLISH ANYWHERE, ANYTIME!*



Pearson Longman ELT

<http://www.LongmanEnglishInteractive.com>

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## ABOUT LONGMAN ENGLISH INTERACTIVE

**Longman English Interactive** is a four-level, video-based, integrated-skills program online that includes over 100 hours of instruction per level. The program provides instruction and practice in grammar, speaking, listening, vocabulary, pronunciation, reading, and writing.

With **Longman English Interactive**, students work with contemporary and engaging video, audio, animations, and extensive practice activities to develop essential skills. Students can log in from home, from the lab, or from any location with Internet access.

Students can use the program on their own (self-study) or they might use it as part of a class with a teacher (instructor-led). If you are part of a class with a teacher, you will notice that he or she will set assignments and be able to watch your progress with the program's easy-to-use tools.

### Program features:

- Access anywhere, anytime
- Easy to use
- Contemporary video
- Ongoing student assessment
- Automated feedback
- Living grammar
- Culture notes
- Native language support
- Study plans
- Progress reports
- E-portfolios

## SYSTEM REQUIREMENTS

To use *Longman English Interactive*, your computer must meet the System Requirements listed below.

### For PC-Compatible Computers:

*Operating System:* Windows® 2000, or XP

*Web Browser:* Internet Explorer® 6.x or higher **OR** Firefox® 2.0 or higher

*Plug-ins:* Adobe® Reader 7 or higher, Adobe® Flash Player 8 or higher, and Java™ 1.4.2 or higher

### For Macintosh Computers:

*Operating System:* OS X 10.3.9 or higher

*Web Browser:* Safari® 2.0 or higher **OR** Firefox® 2.0 or higher

*Plug-ins:* Adobe® Reader 7 or higher, Adobe® Flash Player 8 or higher, and Java™ 1.4.2 or higher

### For All Computers:

*Hardware:* Headphone or speakers, built-in or external; Microphone, built-in or external

*Internet Connection:* DSL, Cable/Broadband, T1, or other high-speed connection

*Memory:* 256 MB RAM or higher

*Monitor Resolution:* 1024 x 768 or higher

**Note:** If you are using *Longman English Interactive* in your school's computer lab, then the lab manager should ensure that all computers meet the System Requirements.

## ABOUT YOUR ACCESS CODE

*Longman English Interactive* provides online access to student content. You register with a **student access code**. You may use the code only one time. After registration you can use the program for one year.

Your access code appears inside your **Student Access Code** package and looks like this:

**NANTW-FORRM-PAPER-BLASE-PENCH-WARMD**



**Note:** If the tab has already been pulled, the code may no longer be valid.

If this access code has already been used, you may buy access online at <http://www.LongmanEnglishInteractive.com>. Click on the **Students** button for **First-time users**. Then click on **I need to buy access**.

## REGISTRATION ONLINE

To access your *Longman English Interactive* course, you must complete an easy, one-time registration and enrollment process. (Before you begin, be sure your computer meets the **System Requirements** for this program.)

1. Go to <http://www.LongmanEnglishInteractive.com>, and click on the **Students** button for **First-time users**.
2. Click on the link **I already have an access code**.
3. **Enter the Access Information**.

### a. Do You Have a Pearson Education Account?

- If this is your first time using this registration form, leave **No, I Am a New User** selected. You will create a Login Name and Password later in this process.
- OR**
- If you've already registered using this form for an online product published by any Pearson Education company, click on **Yes, Look Me Up**. Type your existing Login Name (or User ID) and Password. We'll look up your account, automatically fill in most information, and add this subscription to your existing account. You'll have only one Login Name and Password to remember for all your Pearson Education online products.

The screenshot shows a registration form with the following elements:

- Title: **Do You Have a Pearson Education Account?**
- Radio button selection:
  - No, I Am a New User**
  - Yes, Look Me Up**
- Input fields:
  - Login Name: [ ]
  - Password: [ ]
- Link: [Forgot your Login Name/Password?](#)

### b. Access Code

Pull back the tab on the inside front cover of the **Student Access Code** package to reveal your access code. Type your six-part access code, one part in each box. Don't type the dashes.



**Note:** If you received the access code by e-mail, you can click on the link **Copy and paste it here**. This will allow you to copy and paste the access code, including the dashes.

The screenshot shows the 'Access Code' input section with the following details:

- Title: **Access Code**
- Instruction: **Your Access Code should look like this. Enter it here, without dashes.**
- Text: Have an electronic code? [Copy and paste it here.](#) (with a red arrow pointing to the link)
- Example: **EXAMPLE** SIMPLE-FRILL-TONLE-WEIRS-CHOIR-FLEES
- Label: **\* Access Code**
- Input: [ ] - [ ] - [ ] - [ ] - [ ] - [ ]
- Text: You can type the letters in lowercase or uppercase. [Need help?](#)


**c. School Location**

Enter your **School's Zip or Postal Code** and then select your **School Country**. This helps create a list of schools in your area for you to choose from in a later registration step.

**School Location**

\* **School Zip or Postal Code**  
  
[Need help finding your school's zip/postal code?](#)

\* **School Country**  
 Select A Country

 **Note:** If you are outside the U.S. and do not have a **School Zip or Postal Code**, please enter **00000** and then select your **School Country**.

**d. Click on  to continue.**

**4. Enter Your Account Information.**

**a. Personal Information**

Enter your **First Name**, **Last Name**, and **E-mail Address**.

**Personal Information**

\* **First Name**    \* **Last Name**  
   

\* **E-mail Address**

Important: Enter a valid e-mail address. [See acceptable characters.](#)  
[Don't have an e-mail address?](#)

Important subscription and system availability information will be sent to your e-mail address. Pearson Education websites with class management features make student e-mail addresses available to instructors for class communications. Your personal information will not be used for any marketing purposes without your permission. [Read our privacy policy.](#)

**b. School Information**

Enter your school information. If your school is not listed, select "Other" from the drop-down list and then enter your school information.

**School Information**

\* **School Name**  
 Other

\* **Other School Name**

\* **School City**

\* **School State**  
 Select A State

Select the name of your school from the list. If your school is not listed, select "Other" from the bottom of the list and enter your school's name, city, and state.

### c. Login Name and Password

Create a **Login Name** and **Password** that are easy for you to remember. You may want to use your e-mail address as your Login Name. (Do not use blank spaces.) You will use the Login Name and Password each time you log into your online product.

Login Name and Password	
<p><b>* Create a Login Name</b></p> <input type="text"/> <small>It is recommended that you use your e-mail address. Must be at least four characters. <a href="#">See acceptable characters.</a></small>	<p>Your unique Login Name and Password will be used each time you log into your online product from this point forward. It is important that you create a Login Name and Password that are easy for you to remember. <a href="#">Need help?</a></p>
<p><b>* Create a Password</b></p> <input type="text"/> <small>Must be at least four characters. <a href="#">See acceptable characters.</a></small>	
<p><b>* Re-type your Password</b></p> <input type="text"/>	

### d. Security Question

Choose a security question from the drop-down list. This question is used to protect your account and personal information. In the event that you contact us, and your identity must be confirmed, a product support representative will ask you this question. Choose a question and answer that are easy to remember.

Security Question	
<p><b>* Security Question</b></p> <input type="text" value="Select the question you want us to ask you"/>	<p>This question is used to protect your account and personal information. In the event that you contact us, and your identity must be confirmed, a product support representative will ask you this question.</p>
<p><b>* Your Answer</b></p> <input type="text"/>	

e. Click on **Next ▶** (only once!) to submit your registration for processing, which will take just a few moments.

## 5. Confirmation and Summary

You are now ready to log in to your *Longman English Interactive* course anytime, anywhere. A confirmation page informs you that your registration is complete, and that you will receive a confirmation email.

- (Optional) Print the confirmation page to keep a record.
- To log in right away, click on **Log In Now ▶** or click on the link for *Longman English Interactive*. Then provide the Login Name and Password from this registration.
- *To log in later*, see "Logging into Longman English Interactive" on the next page.

## LOGGING INTO LONGMAN ENGLISH INTERACTIVE

You can log in to *Longman English Interactive* anytime after you register. Use the Login Name and Password you created during registration.

- Go to <http://www.LongmanEnglishInteractive.com>, and click on the **Login** button for **Returning Users**.
- Enter the Login Name and Password you created during registration.
- Begin exploring your *Longman English Interactive* course.

Login Page

## CHOOSING HOW YOU'LL WORK IN LONGMAN ENGLISH INTERACTIVE

There are two ways you can work in *Longman English Interactive*:

- Join Your Instructor's Course (Instructor-led)
- Work on Your Own (Self-study)

### JOINING YOUR INSTRUCTOR'S COURSE (INSTRUCTOR-LED)

To join your instructor's course in *Longman English Interactive*,

- Click on **Join Your Instructor's Course**.
- If you have your instructor's Course ID, enter the information in the box and click on **Submit**.

- You can also use the **Find Your Instructor** search tool. Select Instructor Last Name, Course Name, or School Name. Enter the information and click on the **Search** button.

- Choose the course you want to join. Select the radio button and click on

[Continue](#).

- Click on [Click Here To Start Working](#).

## WORKING ON YOUR OWN (SELF-STUDY)

You can also work on your own in *Longman English Interactive*, by clicking on **Work on Your Own**.



**Note:** You can join your instructor's course at any time. Your work will not be lost.

## NAVIGATION TOOLS

Navigate through *Longman English Interactive* by using either the home page links or the tabs at the top of the screen:

- My Home Page
- My Study Plan
- My Gradebook

### HOME PAGE

The Home Page shows links to the important features of your course.

Key features on this page include:

- **My Course** box, which shows key information about your course.
- **My Study Plan**, which shows the activity you last worked on and the next activity on your To Do list. Click on the tab to go directly to the Study Plan.
- **My Gradebook**, which gives a detailed report of all the work you have completed.
- **Other Resources**, accessed through the links on the bottom right of the page, include the **Longman Dictionary, Glossary, and Grammar Reference**.



Student Home Page

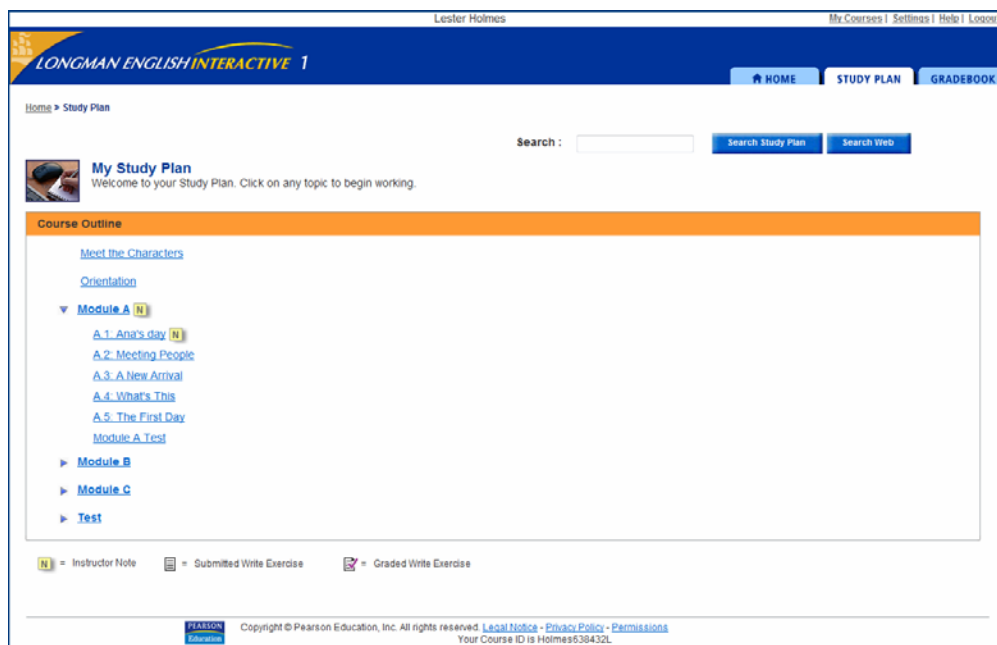
### STUDY PLAN

The Study Plan gives you full access to the course outline. From this page, you can enter any module or unit within the course. Click on the triangle to the left of the word *module* to reveal the units beneath it. Click on the triangle a second time to hide the units in the group.

An "N" icon to the right of the module, unit, or test indicates that your instructor has written a note about this section. Click on the "N" to read the instructor's note. Click on the unit name to enter the unit and begin working.



**Note:** If you are working in an instructor-led course, the information you will see on the Study Plan may be different.



My Study Plan

**GRADEBOOK**

Longman English Interactive offers two types of Gradebooks –Student Detail and Module and Level Test Results. These allow you to review all of your assessed work in the course.

Click on the **Student Detail** or **Module and Level Test Results** to enter a Gradebook.

The **Student Details** feature shows your scores on all of the activities in this course.

Course Units	Sections						Time
Topic	Listening	Grammar	Listening Challenge	Reading	Write	Review Quiz	HHMM:SS
<b>Module A</b>							
A.1: Ana's day		78	83	100	100		01:18:47
A.2: Meeting People	90	93	100	100	89		01:11:55
A.3: A New Arrival	90	97	83	100	85		01:11:36
A.4: What's This	100	94	100	100	90		01:05:47
A.5: The First Day	100	96	100	100	80		00:57:31
<b>Module B</b>							
B.1: It's a Great Place	100	97	85	100	75		01:15:14
B.2: Who's Stuff?	100	97	100	100			00:53:15
B.3: Lunch at the Rock	100	100	71	100			01:16:41
B.4: A Busy Life	92	94	100	100		94	00:35:22
B.5: Shopping Trip			100	75		41	01:06:04
<b>Module C</b>							
C.1: Having a Snack	100	80	85	100			00:31:11
C.2: Ana's Family	80	90	83	25			00:39:28
C.3: Lunch with the Stars	90	87	83	100			00:41:36
C.4: A Birthday Present	91	82	100	100		41	01:18:36
C.5: You're Hired!	88	90	57	75			01:04:12
<b>Course Average</b>	<b>94</b>	<b>91</b>	<b>89</b>	<b>92</b>	<b>87</b>	<b>59</b>	<b>Total Time: 18:11:20</b>

Student Detail Results

The **Module and Level Test Results** feature shows your scores on each of the Module and Level Tests in this course.

Tests	Score	Time
Module A Test	82	00:31:01
Module B Test	81	00:40:15
Module C Test	82	00:22:24
Level 1 Test	83	00:24:43

Module and Level Test Results

## LEARNING MORE ABOUT LONGMAN ENGLISH INTERACTIVE

For the latest information and directions on using *Longman English Interactive*, visit [www.LongmanEnglishInteractive.com](http://www.LongmanEnglishInteractive.com) and click on the **Learn About** link. There you will find the latest Flash animations and Adobe PDF files to help you take advantage of all of the features of Longman English Interactive.

## TECHNICAL SUPPORT FOR LONGMAN ENGLISH INTERACTIVE

Pearson Longman ELT Technical Support is committed to providing you the best technical support possible.

For technical support, please e-mail [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com) or visit us online at <http://www.PearsonLongmanSupport.com>.



**Note:** To receive e-mails with helpful information from us, please add [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com) to your e-mail program's address book or your spam filtering software's "approved sender" list.

## GLOSSARY

Key terms used in *Longman English Interactive*:

**Course** – The group of students and an instructor using *Longman English Interactive*. All students in a course begin with the same Study Plan.

**Gradebook** – The collection of all assessed work completed by the student(s) in *Longman English Interactive*.

**Home Page** – The main page that opens for both students and instructors when they log into the course. The home page contains course information and links to the Study Plan, Gradebook, Submissions, and other resources.

**Module** – The sequence of units that makes up part of the Study Plan.

**Study Plan** – The complete list of units and tests that are covered in *Longman English Interactive*. Also available is a list of what the student has completed and a brief summary of their results.

**Submission** – A completed and submitted Writing Activity.

## FREQUENTLY ASKED QUESTIONS

### 1. My access code is not working. What should I do?

- Access codes are six "words" long and will look something like this:  
**LSWMWL-ATOLL-UMBELL-SIDED-TOPAZ-VEXES**
- You do NOT need to enter the dashes as you redeem your access code.
- Each access code can only be redeemed once when you register for *Longman English Interactive*. The access code is only needed to register. It is not needed to log in. You will set up a login name and password when you register to be used when you want to log in to the *Longman English Interactive*.
- Check to make sure your access code has not been redeemed already.
- If you are sure your access code has not been redeemed and you are still having problems, please email us at [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com).

### 2. I forgot my login name or password. How can I get this information sent to me?

- If you registered correctly, your login name or password should have been e-mailed to you. Check your e-mail for a message from [product.support@pearsoned.com](mailto:product.support@pearsoned.com).
- If you know your e-mail address and/or your login name, you can request that your username and password be sent to you. To do this, simply click on the "**Forgot Your Login Name / Password**" link on the log in page.
- If you continue to have problems, please contact us at [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com).

### 3. The Course ID my instructor gave me is not working. What should I do?

- Most instructors will ask you to join a course. This allows them to view your work. To join, you will need a "Course ID," which your instructor will give to you. The Course ID looks something like this: **holmesI931023W**.
- Check with your instructor to make sure you have the correct Course ID and if he or she has made the course available to students.
- The Course ID is case sensitive so be sure to enter each character exactly as it appears.
- Be sure to enter the number zero "0" or the letter "O" correctly. These are often confused. In general, a zero "0" will be surrounded by other numbers and the letter "O" will be surrounded by other letters.
- Try doing a search for your instructor by their last name. Enter your instructor's last name in the search box and click "search." Be sure to spell your instructor's name correctly.
- If none of the above steps have solved your problem, it is possible you have registered under the wrong product within *Longman English Interactive*, and therefore do not have access to your instructor's course. Confirm with your instructor which *Longman English Interactive* product you should be using. There are four course levels for *Longman English Interactive*.
- If you continue to have problems, please contact us at [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com).

4. **The whole page does not fit on my screen. Some of the material is cut off. What should I do?**

- Longman online products are designed to work effectively with screen resolution set at 1027 by 768. Change your computer's display settings to resolve the problem. To do this, click on **Start** → **Control Panel** → double click on **Display Settings**. Change screen resolution to *1027 by 768* pixels.
- Make sure your web browser window is "maximized" and takes up your entire computer screen. There are many ways to do this, but often there will be minimize, maximize, and close icons on the top right of your browser window. *Click on the "maximize" icon.*

5. **Why didn't I get a confirmation email after I registered?**

- If you did not receive a confirmation email after you registered, first be sure that you check your Junk/Spam folders to make sure the email was not filtered. Second, please go to the Account Summary page at: <https://register.pearsoncmg.com/userprofile/> and login to ensure that you entered your email address correctly when you registered.
- If you continue to have problems, please email [EPSupport@pearsoned.com](mailto:EPSupport@pearsoned.com).